

General Data Protection Regulation (GDPR) Compliance Policy

PCT International, Inc. (PCT) complies with the requirements of GDPR.

What data do we collect? PCT collects personal identification information such as email address, phone number, business name and address.

How does PCT collect data? You directly provide information when you contact us or place an order.

How does PCT use your data? PCT uses your data to process orders and to manage your account. PCT does not sell its data to third parties.

How does PCT store your data? Our company securely stores your data on PCT's servers located in Arizona, USA.

PCT honors your data protection rights under the GDPR:

1. The right to access –this means that individuals have the right to request access to their personal data and to ask how their data is used by the company after it has been gathered. We provide a copy of the personal data, free of charge and in electronic format if requested.
2. The right to be forgotten – if consumers are no longer customers, or if they withdraw their consent from a company to use their personal data, then they have the right to have their data deleted and we will do so in compliance with the GDPR.
3. The rights to data portability – Individuals have a right to transfer their data from one service provider to another. We will do so upon request.
4. The right to be informed – this covers any gathering of data by companies, and individuals must be informed before data is gathered. Consumers have to opt in for their data to be gathered, and consent must be freely given rather than implied.
5. The right to have information corrected – this ensures that individuals can have their data updated if it is out of date or incomplete or incorrect. When you notify us of an error, we will confirm and correct it.
6. The right to restrict processing – Individuals can request that their data is not used for processing. Their record can remain in place, but not be used.
7. The right to object – this includes the right of individuals to stop the processing of their data for direct marketing. PCT does not sell your data or use it for direct marketing.
8. The right to be notified – If there has been a data breach which compromises an individual's personal data, you will be informed within 72 hours of first having become aware of the breach.

If you have questions about PCT's privacy policies or if you would like to exercise one of your data protection rights, you may contact us as follows:

Phone: 1-800-549-7055

Email: privacyacts@pctintl.com